



Did You Know?

- * Electric shocks are responsible for about 1,000 deaths in the United States each year.
- * Electrocutions account for 8.5% of on-the-job construction fatalities.
- * 1/10 of an ampere of electricity moving through someone's body for only 2 seconds is enough to cause death.
- * 10 milliamperes can make a person unable to control the muscles of the arm and hand.
- * The four main electrical injuries are: electrocution, electric shock, burns, and falls.
- * A person shocked by high voltage (500 volts or more) should be evaluated in the emergency room.

Useful Links & Numbers

Online Bill Payment:
heberpower.smarthub.coop

Company Information:
heberpower.com

Energy Rebates:

<https://www.heberpower.com/clear-peaks-savings-energy/rebates>

Office:
(435) 654-1581

Outages:
(435) 654-2913

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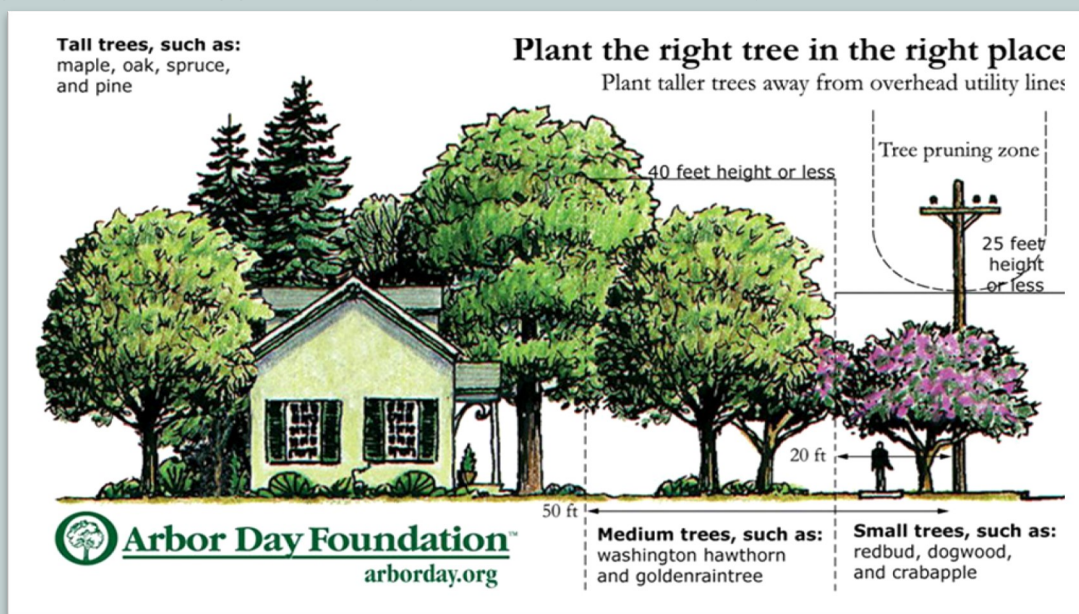
Heber Light & Power Company

06/15/2020

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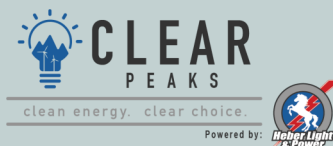
Vegetation Management

Across the United States of America, tree contact with energized power lines is a leading cause of power outages. The Heber Light & Power (HLP) system is not immune to these same interruptions. To reduce the number of outages caused by trees, HLP has adopted a tree trimming program that includes trimming trees that encroach the 10-foot clearance safety zone around energized conductors and equipment. HLP would ask that customers use the Arbor Day Foundation guidelines for planting near electrical equipment. Working together, we can reduce tree related outages.



Heber Light & Power often installs distribution lines underground rather than overhead. In these circumstances the same clearance rules apply. Large shrubs and trees can also interfere with the safe operation of underground infrastructure. In the event they impede the ability to safely operate or service the equipment, HLP crews may need to remove them.

When removing vegetation that violates the clearance tolerances, in many cases, HLP will make reasonable attempts to inform the property owner and give consideration to their desires for the vegetation. In many cases a professional arborist will perform the trimming. HLP and it's contracted arborist strive to provide 48 hour advance notice if vegetation is deemed to be within the safety zone. The work is typically completed during normal business hours. On occasion vegetation removal is done without notice if the vegetation is the cause of an outage or poses an immediate threat.



Heber Light & Power offers customers the opportunity to buy 100% renewable energy in 100kWh blocks at \$0.90 / 100kWh.

If you would like to participate in the Clear Peaks program, please call the office and a customer service representative will enroll you in this program.



Energy Rebates

Heber Light & Power provides rebates for energy efficiency upgrades by our customers.

* For information about Heber Light & Power Company energy rebate incentives, contact Jared Wright at (435) 657-6427.



Heber Light & Power

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 Heber City, UT 84032
 Tel: 435-654-1581
 Fax: 435-654-1682
 Emergency Dispatch: 435-654-2913

BRINGING ENERGY TO YOU!

www.heberpower.com

Twitter:
 @heberutahpower

Facebook:
 @heberlight



Heber Light & Power double circuit mono-pole sub-transmission line.

Getting to Know your Utility

Our 24/7/365 Dispatch Center has 7 employees working around the clock to manage outages, coordinate issue resolution, schedule natural gas generation in our three power plants, balance our load on an hourly basis, manage energy resources, and provide data analysis.

As a group, there is over 72 years of collective utility experience in the Electric Utility Industry.

- Emily Brandt, Resource Manager joined the Company in the fall of 2008.
- Jake Duke, Apprentice Energy System Operator began in the spring of 2016.
- Keno Mecham, Apprentice Energy System Operator has been with the Company since 2019.
- Mark Ford, Journey Energy System Operator joined the Company in the summer of 2008.
- Shawn Johnson, Data Administrator began in the spring of 2013.
- Travis Jepperson, Journey Energy System Operator joined the Company in the spring of 2014.



Recent Outages

Heber Light & Power would like to thank everyone for their patience with the recent outages in Heber City. We had a rough couple of weeks with multiple outages caused by:

- Weather (wind, rain and lightening),
- Farm implement that ripped a pole in half,
- Pole fire,
- Bad underground wire,
- and an incident in our Heber Substation.

We have protections in place that open circuits when there is an incident to keep people and property safe. Safety is our first priority followed by reliability.

As always, please let us know if you are experiencing an outage by calling dispatch at (436) 654-2913.

Busy at Work

Heber Light & Power Company employees remain engaged in various projects this summer. Here are a few of the projects.

Generation:

- Installing a new HVAC system in Plant I to better cool the engines during operation
- Completing the R&D unit test as required by Caterpillar.
- Rebuilding the Exciter on the Upper Snake Creek unit.
- Replacing the Lake Creek Plant Breaker

Line Crews:

- Maintaining attention to connecting numerous new subdivisions and line extensions.
- Focusing on numerous street light replacements.
- Replacing aged poles and underground conductors.
- Easement acquisition and detailed design for construction of the cross-valley transmission line.

Substation:

- Preparing for new substation build.

NOTICE:

If you notice a street light that is not working or tree branches hanging close to power lines, please call (435) 654-1581 or visit <https://www.heberpower.com/safety-education/contact-us/#reporting>