



Residential Energy Efficiency Rebate Program

STANDARD TERMS AND CONDITIONS REBATE PROGRAM

Heber Light & Power

31 South 100 West ▪ Heber City, UT 84032 ▪ 435.654.1581 ▪ www.heberpower.com

Program Overview

Heber Light & Power is pleased to offer the Clear Peaks Energy Efficiency Rebate Program (hereafter referred to as “Program”) available to residential customers. The Program is designed to offer rebates for those who purchase qualified appliances, HVAC equipment, and/or smart thermostats. The Program also offers simple home energy audits to evaluate and/or suggest energy efficiency projects or devices. The Program is offered only to customers served by Heber Light & Power.

The Program is a demand side management tool to promote and encourage energy conservation and load shaping with verifiable and achievable results. There is a limited amount of funding for the Program and will only run each year until the funds are depleted. The Program may be modified, changed, or terminated at any time.

Participating customers are required to submit specific information on applications for rebates. The information will be processed to determine the value and reductions of electrical consumption.

Rebate Program

Availability. Rebates are available on a first-come, first-serve basis and will be offered until the funds are depleted. Customers are to refer to the Program website at <https://www.heberpower.com/clear-peaks-savings-energy/rebates> for the latest information on the Program. Applications must include all required information and documents.

It is the responsibility of the customer to submit a complete application. Incomplete applications will be returned with a reason for the denial and reapplication procedures, if available.

Eligibility. Customers must have an account number in their name and be in good standing with the company. The Customer is eligible for one rebate per appliance/unit purchased from each category, unless otherwise noted. Certain rebates are for existing homes (replacements) only, while others have eligibility for new homes. Check the individual rebate offer for details. <https://www.heberpower.com/clear-peaks-savings-energy/rebates>

Rebates/Incentives. Qualifying appliances and units, with the corresponding rebate amount, can be found at <https://www.heberpower.com/clear-peaks-savings-energy/rebates>

Proof of Purchase. A dated invoice or sales receipt, itemizing the purchased appliance or unit, must accompany each rebate application. The invoice or sales receipt must indicate the manufacturer, brand, model numbers, purchase price, date of purchase and state sales tax amount paid.

Approval and Verification. Heber Light & Power reserves the right to verify sales transactions and have reasonable access to the customer’s residence to inspect the installation.

QUALIFYING APPLIANCES AND AVAILABLE REBATES

Standard Terms and Conditions for each offered rebate can be found at <https://www.heberpower.com/clear-peaks-savings-energy/rebates>.

All appliances and units must be Energy Star rated.

Rebates amounts can be found on each individual document. Offered rebates:

- Air Source Heat Pump Replacement
- Central Air Conditioner Replacement
- Ductless Mini-split Heat Pump
- Dual Fuel Heat Pump
- Ground Source Heat Pump
- Whole House Fan
- Furnace ECM Blower
- Smart Thermostat
- Ceiling Fans
- Heat Pump Water Heater
- Heat Tape Timer
- Refrigerator

Application Form. The application form must be filled out completely, truthfully and accurately. The Customer must sign and submit the application along with a copy of the dated invoice or sales receipt within ninety (180) days of the installation date. By signing the rebate application form, the Customer certifies that they purchased and installed the appliance(s) or unit(s) identified on the application form at the Customer's location. The Customer agrees that all the information is true, accurate and has conformed to all the terms and conditions for the Program.

Rebate Process. Rebates will be processed on a first-come, first-serve basis until the funds are depleted. The Customer should allow up to four (4) weeks from receipt of the application to process the rebate. Rebate checks will be sent to

the address listed on the customer's account. Customers may contact Heber Light & Power at (435)654-1581 to inquire about the status of the rebate.

Warranties. Heber Light & Power makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding the appliance or services provided by a retailer, manufacturer, vendor, or contractor. The Customer should contact the retailer or manufacturer regarding appliance performance and warranties. ■